



DieMark® Limited Warranty

Seller warrants as follows: All material supplied will conform to the description stated. All products will be free of defects in materials and workmanship under normal use for the following periods:

Stated shelf life of DM-1, DM-1.25, DM-S Ink Cartridges:

- ◆ 6990, 6993, 6997 = Four (4) months. Five (5) days after cartridge opening.
- ◆ 8103 and 8104 (except for 8103 White) = Four (4) months. Two (2) days after cartridge opening.
- ◆ 8103 White = Two (2) months. Two (2) days after cartridge opening.
- ◆ 7824 and 7824T = Four (4) months. Three (3) days after cartridge opening.

Stated shelf life of DM-2, DM-2.3 Ink Cartridges:

- ◆ 6990, 6993, 6997 = Four (4) months. Five (5) days after cartridge opening.
- ◆ 8103 and 8104 (except for 8103 White) = Four (4) months. Three (3) days after cartridge opening.
- ◆ 8103 White = Two (2) months. Three (3) days after cartridge opening.
- ◆ 7824 and 7824T = Four (4) months. Three (3) days after cartridge opening.

Pneumatic Controller = One (1) year only when clean, dry, filtered air is used, and when product is installed and operated per manufacturer's recommendations and instructions.

Electric Controller = One (1) year when product is installed and operated per manufacturer's recommendations and instructions.

Ninety (90) days from the date of delivery to the customer for all other products.

Xandex makes no other warranty, express or implied, including without limitation any warranty of merchantability or of fitness for a particular purpose. Customer, OEM or Distributor's exclusive warranty shall be, at Xandex's option, to have defective product repaired or replaced, or to receive a refund of purchase price.

Xandex may, upon request, furnish to buyer such technical advice, as it may be able to supply with reference to the use by buyer of any materials delivered. Xandex assumes no liability for the advice given or results obtained. Buyer expressly agrees that it will implement any advice thus given at its own risk and agrees to indemnify and hold Xandex harmless against any liabilities, costs or expense resulting therefrom.

Xandex makes no warranty for performance, service or support of any products unless they are purchased directly from Xandex or through an authorized Xandex Distributor.

Exclusions: This warranty shall not apply to defects or damage resulting from;

- Improper or inadequate maintenance by customer, including failure to perform preventive maintenance per manufacturer's specified schedule
- Misuse or unauthorized modification
- Operation outside the environmental specifications for the product
- Improper site preparation and maintenance

Some states and provinces do not allow limitations on how long an implied warranty lasts, so the limitation or exclusion contained in this warranty may not apply to you. However, any implied warranty of merchantability or fitness is limited to the duration period of this written warranty.

If you have any questions or need further assistance, please contact your authorized Xandex distributor or contact our Customer Service Group

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