



Product/Process Change Notification

PCN Number:	100026-A	Product Category:	Inker Hardware	Issue Date:	1-Jun-18
Contact:	Inside Sales	E-Mail: insidesales@xandex.com			
	1360 Redwood Way, Suite A	Phone: 707-763-7799			
	Petaluma, CA 94954	Fax: 707-763-2631			
Description of Change to Customer: Solenoid manufacturer change.					
Reason For Change: Current solenoid manufacturer discontinued production.					
Customer Impact of Change and Recommended Action: Because actuation time is reduced (less friction), the dot size may be affected with some inks. We recommend testing the revised holder to ensure it does not impact specific dot size requirements. The replacement solenoid is not backwards compatible with existing 315-00XX assemblies.					
Forecasted Key Milestones: Subject to change based on business conditions				Date:	
Complete Internal Qualification Testing				Complete	
Samples Available To Order				Now	
First Shipment of Changed Product (as early as)				1-Sep-18	
Last Shipment of Unchanged Product (subject to material availability)				31-Dec-18	
Method of Identifying Changed Product: Visually different (see example picture in accompanying Appendix)					
Assessment: Change in function (actuation time), form (see example picture in accompanying Appendix)					
Products and Xandex Part Numbers Affected Holder, S3-12C10 315-0008 315-0010 315-0011					
Revision History					
Date of Revision:	Revision Letter:	Reason:			
31-May-18	A	Initial publication			

Please contact your Xandex sales representative for any questions or support requirements. Please return any response as soon as possible, but not to exceed 30 days.

PCN100026 Appendix: Qualification Testing

Test	Result
Design Verification Testing	Pass
Ink Dot Testing	Pass



PCN 100026 Appendix
Sample Visual Identification

