



August 16, 2015

Dear Customer,

Xandex notifies customers of changes that may affect the form, fit, function, quality or reliability of a product at least 90 days before its implementation.

Please find the attached Product Change Notification (PCN) for the pneumatic controller power supply re-design change. Xandex Engineering confirms there is no change to the product functionality. Specific details of the change are contained in the notification.

Xandex complies with the widely-recognized JEDEC Standard "JESD46" which stipulates: "Lack of acknowledgement of the PCN within 30 days constitutes acceptance of the change".

Additional PCN information and updates can be found at our website link:

http://www.xandexsemi.com/products/product_change_notifications.html

Please acknowledge receipt of this notification and submit any requests for additional information within 30 days of this notification.

We ask that you forward this notification to all affected users of this product within your organization.

Please refer to the attached FAQ for detailed information. If you have additional questions or support requirements, please contact your Xandex Customer Service Representative at their direct email address or at insidesales@xandex.com. You may also call us at 707.763.7799.

Xandex Sales Team



Frequently Asked Questions

What do I need to do with this notification?

If your company purchases Xandex Pneumatic Inking Systems (part numbers are defined on the PCN), please review the recommended action based on your company's requirements regarding Product Change Notifications.

What is the difference between the current pneumatic controller design and the new design?

The current pneumatic controller has an internal AC/DC power supply transformer and a mini-fused AC power input module with manual voltage selection. The new design replaces the internal transformer and controller power supply module with an external "brick" style AC/DC power supply with automatic voltage selection and a DC input connector on the controller.

Is the new controller safety certified?

Yes, the new controller is CE certified to IEC 61010-1, EMC certified to FCC Part 15, EN 61326-1 and is RoHS compliant.

Can I use the new pneumatic controller with my existing pneumatic inker(s)?

Yes. There is no change to controller operational performance. The new pneumatic controller is an equivalent replacement for your existing controller. Make sure to order the controller part number required by your pneumatic inker when replacing a controller.

Does this design change affect pneumatic controller size or weight?

Yes. With elimination of the internal power supply, new controller models are approximately 2 lbs. (0.91 kg) lighter than current models. The standard controller size is unchanged. The new motorized-Z controller will be smaller than the current model. It will have the same 6" x 6" x 4" (152mm x 152mm x 102mm) dimensional footprint as the standard pneumatic controller.

Does this design change alter controller preventive maintenance kits or maintenance procedures and schedules?

Yes and No. YES = Two new pneumatic controller preventive maintenance kits will be offered for new controllers, as the new design required a change to the pneumatic valve electrical connectors. NO = Current controller maintenance kits will remain available. Maintenance procedures and schedules are basically unchanged.

Will Xandex continue to support my current controller?

Yes. Xandex will continue to support current controller models, subject to parts availability.

Will the product price change?

No change to product pricing.

Will the Xandex part number change?

No, controller part numbers will remain the same. New design units will have a serial number of 4000 and higher.